## FOR IMMEDIATE RELEASE

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## My Government Online Now Being Offered

Copperas Cove, Texas – The City of Copperas Cove is pleased to announce the launch of My Government Online effective September 1, 2019. A link to the My Government Online website can be found on the City's website under the Development Services Department – Building Division at:

http://www.copperascovetx.gov/building/ or at https://www.mygovernmentonline.org/

My Government Online can be utilized to:

- Apply for Permits Online
- View status of "Check list" items needed to complete permit process in real time
- System can automatically contact customers with inspection results
- 24 Hour Customer Portal
- Mobile Work Orders / Inspections
- Digital Plan Review
- Submit Forms and Applications to a Jurisdiction from mobile or desktop devices
- One customer account can manage permits across multiple jurisdictions
- Historical data is stored online indefinitely
- Improved quality experience through one complete system
- Free customer support available by calling (866) 957-3764 or by sending an email to: <a href="mailto:support@mygovernmentonline.org">support@mygovernmentonline.org</a>

For additional information please contact the Development Services Department – Building Division at (254) 542-3528.

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